


Walking Our Evidence-Based Talk: The Case of Leadership Development in Business Schools

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Abstract

Academics have lamented that practitioners do not always adopt scientific evidence in practice, yet while academics preach evidence-based management (EBM), they do not always practice it. This paper extends prior literature on difficulties to engage in EBM with insights from behavioral integrity (i.e., the study of what makes individuals and collectives walk their talk). We focus on leader development, widely used but often critiqued for lacking evidence. Analyzing 60 interviews with academic directors of leadership centers at top business schools, we find that the selection of programs does not always align with scientific recommendations nor do schools always engage in high-quality program evaluation. Respondents further indicated a wide variety of challenges that help explain the disconnect between business schools claiming A but practicing B. Behavioral Integrity theory would argue these difficulties are rooted in the lack of an individually owned and collectively endorsed identity, an identity of an evidence-based leader developer (EBLD). A closer inspection of our data confirmed that the lack of a clear and salient EBLD identity makes it difficult for academics to walk their evidence-based leader development talk. We discuss how these findings can help facilitate more evidence-based leader development in an academic context.

Keywords

evidence-based management, leader development, behavioral integrity

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A content analysis of 21st-century mission statements of top business schools indicates that the majority sees leader development as critical (Kniffin et al., 2020). Most schools argue that, as important suppliers and gatekeepers of the leadership pipeline, business schools play a crucial role in the formation of future leaders of industries and, more broadly, society. These claims that schools make concerning the importance of leader development may be construed as window dressing (Bromley & Powell, 2012); however, accreditation institutes, prospective students, corporate partners, and broader societal stakeholders (Khurana, 2007) likely expect business schools to live up to their espousal of high-quality leader development.

Prior theory and research suggest that business schools may be in an optimal position to produce better leaders (Day & Dragoni, 2015; Lacerenza et al., 2017; Reyes et al., 2019). For instance, students are often in a life-stage optimal for development, schools have an appreciable time – often year(s) – required for behavioral change, and there is a wide range of initiatives and a large team of educators to help cultivate students as leaders. Additionally, most business schools hire expert academics who have close knowledge of the empirical basis for what does (not) work in terms of leadership development, and there are academic standards to guarantee quality education. Business schools can thus claim a unique position: In the massive market for leader development (Schwartz et al., 2014), business schools thus have the possibility of making a unique selling proposition of being evidence-based – meaning that the programs they offer are based on what has been shown to “work” in research (i.e., are effective at developing leaders), whereas the broader market seems to be flooded with “fads and fashions” (Simons, 1999) that may hold great promise but often lack evidence in support of their effectiveness.

Some however have questioned whether leader development programs (LDPs) at business schools are truly as evidence-based as would be expected from academic institutions (DeRue et al., 2011; Klimoski & Amos, 2012; Pfeffer, 2015; Vermeulen, 2011). For instance, LDPs are not always taught by experts with relevant academic training (e.g., Charlier et al., 2011). Additionally, LDPs continue to use popular tools (e.g., Myers–Briggs Type Indicator [MBTI]) that have little academic base (Grant, 2013). Finally, LDPs are often not rigorously evaluated, focusing on student satisfaction (Kaiser & Curphy, 2013; Pfeffer, 2015; Tews & Noe, 2019) rather than, for instance, demonstrating behavioral change. In their review of LDPs in higher education, Reyes et al. (2019) concluded: “*in practice, LD programs generally use approaches that are convenient and inexpensive rather than rooted in science*” (p. 10). We extend prior investigations by examining the extent to which business schools live up to the promise of “leader development that works.”

RQ 1: To what extent are business schools’ LDPs evidence-based?

Beyond the descriptive RQ 1, we were interested in exploring what drives academics to forego evidence-based management (EBM). Researchers have highlighted a variety of reasons for why *practitioners* do not adopt EBM (e.g., not well-trained in evidence-based thinking; Bartunek, 2011; Briner & Walshe, 2013; Giluk & Rynes-Weller, 2012; Pfeffer & Sutton, 2006), but there is little research exploring the extent to which and the reasons why *academics* adopt EBM or not. Considering their academic training and academic institutional context, we assume that academics have more ability, motivation, as well as opportunity (Rousseau & Gunia, 2016) to engage in EBM than their practitioner counterparts. As a result, when even academics fail to adopt EBM, it may highlight additional challenges to adopting EBM.

RQ 2: What drives academics to disengage from evidence-based LD?

To answer these two research questions, we performed a qualitative analysis of in-depth interviews conducted with 60 academic directors of leadership centers in renowned schools. To foreshadow the findings, we show, in regard to RQ1, a less-than-ideal situation for EBM, both in terms of selection (choice of programs and teaching methods) and evaluation (assessment of programs). In regard to what drives the nonadoption of EBM (RQ2), our qualitative analysis first revealed different *rationales* (e.g., insufficient resources) explaining nonadoption of EBM, which were interlinked to a higher order set of *challenges* (e.g., lack of external monitoring of quality). Finally, as a *root cause* to these rationales and challenges, we highlight the importance of an individually owned and collectively endorsed identity of “evidence-based leader developer” (EBLD); that is, defining oneself as evidence-based in (1) *what* (i.e., content) and (2) *how* (i.e., method) one develops leaders, and using prior evidence to (3) *select* as well as (4) *evaluate* one’s own LDPs to refine and add to prior evidence regarding effectiveness.

Our findings extend prior literature on EBM drawing insights from the study of drivers of behavioral integrity (BI); the extent to which individuals as well as larger social entities walk their talk (Argyris, 1997; 1998; Bromley & Powell, 2012; Kerr, 1978; Simons, 2002). Although not walking one’s talk in organizations is quite common (Effron et al., 2018), it is also detrimental in terms of credibility (Simons, 2002). At an individual level, walking one’s talk is an extension of who one is (i.e., one’s authentic self), and thus what one really cares about (Leroy et al., 2012). This requires the individual to have a clear and salient identity to help align what they

have espoused, and what is enacted (Simons, 2002). However, even when EBLD is clear to an individual, there can be competing institutional priorities that might prevent enacting one's identity, such that only when that identity is collectively endorsed, will people be able to consistently walk their EBLD-talk (Bromley & Powell, 2012).

Although the importance of the strength of one's individual (Rousseau & Gunia, 2016) and collective (Cascio, 2007; Rynes et al., 2007) EBM identity has been suggested by prior research, we more fully clarify its importance in aligning evidence-based identity espousal and enactment. Much of the work on EBM focused on the need to train and improve critical thinking as a competency in order to promote the use of evidence-based practices (e.g., Rousseau and Gunia, 2016), and while these are the building blocks required to be more evidence-based, identity is another factor that shapes individuals' behavior. Identities have a motivational capacity to hold individuals accountable to their self-view (Ashforth & Mael, 1989; Festinger, 1957; Hogg & Terry, 2000; Lord & Hall, 2005) and when identities are collectively shared, group members create structures and procedures to help solidify and protect the identity's meaning (Bromley & Powell, 2012). Our qualitative analysis of 60 interviews suggests that being evidence-based is not only a competency to develop (Rousseau & Gunia, 2016), but that it can be a professional identity that helps people make choices between competing demands.

Building on these findings and insights, we discuss what is needed to build stronger and clearer individual and collective identities around being an "evidence-based leader developer." We offer a multilevel, multistakeholder approach to addressing this issue. These solutions range from challenging our readers to reflect on the extent to which they identify with being an EBLD, to reconsidering the extent to which an evidence-based teaching identity should be part of our (philosophical) training as researchers and teachers, and to how existing (e.g., accreditation) as well as potentially new (e.g., awards) incentives could put EBLD in more spotlights. Ultimately, these efforts could help business schools live up to their unique claim that they promote "leader development practices demonstrated to work," thus being a more unique differentiator and exemplar in the leader development industry.

Evidence-Based Leader Development in Business Schools

Leader development can be defined as "*the expansion of the capacity of individuals to be effective in leadership roles and processes*" (Day & Dragoni, 2015, p. 134). We explicitly focus on the development of individual leaders (the primary focus of business schools) and not leadership development that is focused on the leadership capacity of a

collective. We adhere to this definition but limit ourselves in the scope of LD practices under investigation. For instance, we are specifically interested in leader development as it occurs in a business school context, including formal leadership curricula as well as more informal (e.g., action learning) and extracurricular (e.g., coaching) activities in degree (undergraduate and graduate) as well as nondegree (executive education) programs. Although there are parallels with other organizational contexts, a key distinguishing feature is that business schools are part of an academic institution where being "evidence-based in leader development" is explicitly or at least implicitly part of the educational proposition (i.e., we know what works). As such, we deemed this an appropriate context to study challenges in walking one's evidence-based talk (Simons, 2002).

A second focus of this study is on "evidence-based leader development." As we highlight later, our respondents have a wide variety of ideas of what it means to be "evidence-based" that do not always correspond with the literature on evidence-based thinking (Rousseau & Gunia, 2016). For instance, some view being evidence-based as only applicable to their niche of research, but others extend it further to their teaching role. In defining evidence-based leader development, we focus on examining all of the above, including evidence-based thinking in *what* one develops (e.g., knowledge, skills, attitudes, abilities, values, leader identity), as well as *how* one develops. Having clarified our definition, to maintain an open perspective, we broadly pooled our participants' perspectives on development that has been "demonstrated to work."

Methodological Approach

To better understand the current state of quality standards of leader development in business schools, we interviewed 60 academic directors of leadership centers from top-ranked business schools (as determined by the Financial Times top 100 MBA World Ranking in 2019). The majority of these directors were located in the United States (60%) and Europe (30%) with a small percentage from Asia (5%) and Australia (5%). Twenty percent were female, 80% were Full Professors and 20% were Associate Professors – each academic director had a significant track record in publishing leadership research. These academic directors are thus in a crucial position to provide insight into our two research questions (Kumar et al., 1993). Furthermore, the academic directors in our sample indicated that in their role they are typically a central connector within business schools between leadership professors, clinical faculty, administrators, potential students, and marketeers who are selling programs. In other words, they can offer important insight into how and why things work as they do within their school.

Our interview consisted of two parts. First, in relation to RQ1, we asked these directors about the leader development curricula at the school, the evidence they or others have collected to support the choice of these curricula, and the standards for professional quality they had in place to ensure that high-quality leader development occurred. Information gathered from the interviews was cross-referenced and complemented with information found on the leadership center websites and additional documentation that was provided by interviewees. Second, and consistent with RQ2, we asked the center directors what drives the (lack of) adoption of evidence-based leader development. To warm up respondents to this question (part of RQ2), we first asked respondents: “What evidence do you have that your program works as espoused?” A full listing of the questions used in our interviews is presented in Appendix A.

Data Analysis. Our data analyses and results are both descriptive as well as interpretative. For RQ1, we used the interviews as a fact-finding tool, trying to accurately identify which practices are used and which methods are in place for evaluating their effectiveness across the 60 leadership centers. Our interview approach (as compared alternate approaches such as a survey approach) allowed us to check that respondents and interviewers had the same understanding of the questions, thus enhancing the validity of the data collected. We also analyzed archival data (e.g., websites, course documents) to augment the validity and generalizability of our data. For RQ2, we employed a more interpretative stance and conducted a thematic analysis to explore prevalent themes across the interviews (Miles & Huberman, 1994). Initial analyses were done by the first and second authors, checking differences in code names and interpretations until consensus was reached (Gioia et al., 2013). In a second stage, we pooled the perspective of our coauthors to debate and clarify our initial findings, further refining them to ensure that we had reached saturation.

Our coding was done in three steps: First, we coded directors’ *rationales* for the programs, either being or not being evidence-based. We discussed these concepts and organized them into second-order themes, clarifying them and identifying the links between related concepts, to come to a set of *challenges* that could help explain why their leader development programs are or are not evidence-based. At the third stage, we compared the findings to prior theory and research on BI to see if we could identify a *root cause* that addressed the key challenges identified in step two. Drawing on the themes that emerged and the literature on BI, we identified the identity of an “evidence-based leadership developer” as a key root cause driving misalignment between espousal and enactment. We then revisited our data and confirmed challenges

around fully adopting an EBLD identity for many respondents and their institutions.

Findings

RQ1: To what extent are business schools’ LDPs evidence-based?

To assess the extent to which LDPs in business schools are evidence-based, we needed a clear understanding of what it means to be evidence-based. Based on ideas in evidence-based medicine (Pfeffer & Sutton, 2006), evidence-based management is often equated with using the best quality evidence available for teaching about managerial decision making. One source of evidence particularly relevant to an academic context is systematic research on leader development. This would include the science of leadership as well as the science of leader development. Whereas the science of leadership informs us which approaches to leadership are effective and under which conditions (DeRue et al., 2011; Lord et al., 2017), the science of leader development highlights the methods by which we can effectively develop specific knowledge, skills, abilities, but also values, and identities in leaders (Day & Dragoni, 2015; Lacerenza et al., 2017)¹. Although the evidence produced by leader-development science is high-quality, with reviews and meta-analysis highlighting the closest approximation to the truth of “what works” within an ever-evolving state of scientific advancement (Avolio et al., 2009; Collins & Holton, 2004; Day et al., 2014; Lacerenza et al., 2017; Reyes et al., 2019), the field is nascent enough that there remain many unresolved questions. This means that an assessment of what is “evidence-based,” will be nuanced and relative to the current state of what we know in terms of the evolution of the science. Following this logic, as a first step in answering RQ1, we will look at the extent to which existing programs adopt the current state of the scientific literature. We call this the selection-side of the evidence-based equation.

At the same time, scholars studying EBM have highlighted that there are several reasons why we cannot rely on what is offered by prior scientific research alone, and thus that EBM needs to consider a wider range of evidence. Evidence-based thinking means not just relying upon prior scientific evidence, but reflects a critical stance to any type of evidence in (dis)confirmation of one’s ideas (Briner & Rousseau, 2011) by *asking* the right question, *acquiring* the right information, *appraising* the quality of that evidence, *applying* that evidence to practice through an intervention, and *assessing* the outcomes of that intervention (Rousseau & Gunia, 2016). Assessing the outcomes of interventions is important as some leader development interventions may be so novel that the science to support these approaches has neither been fully developed nor

implemented (e.g., certain gamifications), in which case the onus lies on the user to gather whatever evidence they can on whether their program works (Rousseau, 2020).

More broadly, because the science of leader development is neither static nor always clear-cut (often with two sides to the debate on the effectiveness of a certain intervention), it requires researchers to engage with the existing research in a nuanced and critical way to see how the collected evidence applies to what they hope to achieve with their leader development program(s). Research across scientific disciplines, as well as in leadership and its development highlights that “what works” is often driven by contingencies, such that selecting what works depends on the specific context in which you apply the intervention and the makeup of the participants. This suggests that even when one can choose the highest quality theories, assessments, and intervention strategies/programs, as indicated by prior research (the selection-side of the evidence-based equation), it is critical to evaluate the quality of those programs on an ongoing basis. We call this the evaluation side of the evidence-based equation.

Selection-side of the EB-Equation. As a first step, we asked leadership center directors how they ensure their programs are evidence-based. We discovered a wide range of answers (detailed in this section), ranging from low (not using prior evidence when designing their programs) to high (using substantial evidence to guide their choices). For instance, some respondents stated that they did not always have control over the LDPs (especially when these were outsourced to external consultants) and expressed significant frustration that practitioners are still teaching concepts, models, and measures which research clearly demonstrates are outdated (e.g., MBTI; Grant, 2013). 28.30% found themselves in this category.

The majority of respondents (58.33%) highlighted that they have slowly “*taken back*” leader development in their schools, with the goal of making them more evidence-based. This does not only mean that respondents expressed a need to have more academics teach leader development but, from their role as academic director, being able to systematically review curricula with faculty, who may or may not have substantial research training, in order to weed out models and methods that have been proven to be ineffective in developing leaders.

A small percentage (13.33%) highlighted that they consider not just what leadership approach has been proven to effectively work (e.g., create higher follower motivation), but also the evidence about how to best develop it. For instance, knowing about the outcomes and moderators of empowering leadership is not the same as effectively developing empowering leaders. In other words, interviewees made a distinction in terms of what type of evidence they

considered. Whereas the majority of the directors focused on educating people about effective leadership, these directors use practices based on the science of development.

In a second lens on this research question, we also examined the actual practices adopted by business schools (from what the directors told us, cross-referenced with course manuals and websites). Table 1 provides an overview of the seven broad practices that emerged from the interviews and additional archival evidence as being most common across schools. Columns 1 and 2 of Table 1 highlight the extent to which these practices represent a cross-section of the curricula offered by business schools. Please note that this is not an exhaustive list: There may be additional practices being used at business schools, for instance, self-reflection assignments, which were not included as they emerged from the interviews as a method of evaluation rather than as a method of development. At first glance, business schools seem to be more evidence-based in their practices compared to other schools in higher education institutions (Reyes et al., 2019). Indeed, Table 1 indicates that business schools typically follow the models and methods that have been shown to improve the quality of leader development effectiveness as highlighted by Lacerenza et al. (2017)’s evidence-based “*guide for practitioners when developing a leadership training program*” (p. 19). For instance, column 1 indicates that these schools typically use multiple delivery methods from case study to action learning (vs. relying solely on in-class lectures) and that these methods are commonly delivered in a face-to-face and interactive way. Additionally, directors mentioned the frequent use of personal developmental feedback throughout the program, for instance using 360-degree feedback assessment. Finally, programs tended to be designed in such a way to allow for spaced training sessions throughout the developmental curriculum, which was connected to a larger vision of a stepwise development of the person as a leader throughout the program. In sum, many business schools in our sample do seem to follow many of the suggestions of prior literature for evidence-based practices (Lacerenza et al., 2017; Reyes et al., 2019; Salas et al., 2012).

A finer-grained analysis of Table 1 (columns 3–4), however, suggests clear room for improvement. For each of the practices mentioned in Table 1, we considered how these directors described the practices being used in their business school and compared this to the accumulated scientific evidence in the research literature. Prior literature on the effectiveness of each practice suggests contingencies for when a certain approach works better or worse, making the case that whether something “works” is nuanced. Table 1 compares the common use of these practices in business schools and the conditions highlighted by prior research as (sub)optimal for leader development program effectiveness. This comparison reveals a (mis)match between the

Table 1. Common Leader Development Practices in Business Schools.

	% Use	Challenges in practice	What the evidence says
360-degree feedback (Atwater et al., 2007; Nowack & Mashihi, 2012)	90%	“Desk drop” approach used to jolt participants’ developmental readiness. Often not targeted at specific learning goals. Insufficient support in terms of interpretation and development.	Questionable effectiveness that depends on the use of sufficient “debriefing” to maximize readiness to change and on whether the 360 is targeted at specific learning goals.
Action learning (Brook and Milner, 2014; Volz-Peacock et al., 2016)	80%	Primary focus is on the business side of the challenge. Leadership side is often underrepresented and underdeveloped.	Effective when geared toward specific competencies and uses an experienced coach/facilitator to facilitate learning throughout.
Executive coaching (Athanasopoulou and Dopson, 2018; Ely et al., 2010)	80%	Coaches are often client-centered not organization-centered. Link to leadership curriculum unclear.	Limited evidence-base – wide variety of self-rated (often coachee) outcomes.
Case Method (Burgoyne and Mumford, 2001; Garvin, 2007)	70%	More an intellectual exercise than a developmental one. Little attention to individualized translation.	Paucity of empirical research that examines the effectiveness, with several authors critiquing the use of the case method.
Leadership expedition (Myers and Doyle, 2020)	60%	Promoted as high impact	Little evidence available
Mindfulness practice (Allen et al., 2015; Roche et al., 2020; Vonderlin et al., 2020)	50%	Mindfulness is often offered in a surface-level way (e.g., short inductions), with insufficient attention to do a full or in-depth mindfulness training.	Strong effects of mindfulness intervention, mostly on well-being outcomes (effects on leadership not well-established), highly depending on training length and intensity.

conditions under which a program is offered and the best practices for implementation.

The review presented in Table 1 suggests that there is a clear disconnect between the current use of a certain practice and the scientific contingencies established in the literature for the use of that practice. For instance, research on 360-degree feedback suggests its effectiveness is questionable and that it is most effective when geared toward specific learning objectives and when end-users receive sufficient support to make sense of their results, such as coaching support (Atwater et al., 2007; Nowack & Mashihi, 2012). However, the implementation of 360-degree feedback typically does not seem to follow the evidence-based scientific recommendations. Another example is mindfulness training, which has become part of many leader development programs (Roche et al., 2020). Although such practices have been shown to reduce stress and increase individuals’ well-being and resilience (e.g., Vonderlin et al., 2020), the empirical evidence on whether they improve leader effectiveness seems to be mixed (Reitz et al., 2020; Rupprecht et al., 2019).

Evaluation-side of the EB-Equation. Table 2 provides an overview of the most commonly used criteria to assess the effectiveness of LDPs. Most often (70%) leader development programs in business schools are evaluated using student reactions to the program commonly known as “smile sheets” (see also Kaiser & Curphy, 2013; Pfeffer, 2015). Typically, participants complete a short survey about their

experience with training, including aspects such as training venue, facilitators, workload, and materials. Most course evaluations thus center around reactions (Kirkpatrick & Kirkpatrick, 1994) indicative of how entertaining the instructor is or how enjoyable and exciting participants found the sessions to be (labeled by three of our respondents as “infotainment”). Interestingly, the most important point mentioned by directors as the key source of information for decision-making in the school (e.g., promotions) was not whether the participants liked the course/program, but the evaluation of the trainer.

These findings above are related to those respondents (6.66%) who used rather subjective means of assessing students’ satisfaction but were also focused on examining what information was meaningful in terms of program effectiveness. Typically, these respondents argued for clear learning objectives to be included in the design of the LDP upfront, and then evaluated reactions (see above) in light of those objectives. These respondents acknowledge that reactions are not a comprehensive evaluation method but argued that there were practical considerations why a more extensive program evaluation was not possible in their school: asking for reactions is relatively easy compared to alternative methods (discussed next).

Another set of respondents (63.33%) highlighted their use of an assignment or test associated with their leader development programs, to assure learning had taken place (as compared to offering a program as extracurricular or pass-fail). Typically, these assurances of learning

Table 2. Evaluation Criteria Used in Assessing Leader Development Programs.

	% Used	Difficulty	Examples for available tools
Reaction to the trainer (most commonly used, more so than content)	70%	Low	<ul style="list-style-type: none"> • Smile sheets • Focus groups
Knowledge about leadership theories and best practices on leadership	63.33%	Medium	<ul style="list-style-type: none"> • Multiple choice • Written exams • Reflection assignment
Behavioral change in a way that is relevant to leadership (e.g., improved feedback giving)	23.33%	High	<ul style="list-style-type: none"> • Pre-post 360 feedback
Learning objectives (whether the course objectives are met)	6.66%	Low	<ul style="list-style-type: none"> • Smile sheets • Focus groups
Capability improvement in overall leadership skills	1.6%	High	<ul style="list-style-type: none"> • Pre-post assessment center
Follower effectiveness (i.e., improved well-being and performance of followers of the leader being trained)	0%	Medium	<ul style="list-style-type: none"> • Multisource survey
Career success (e.g., being promoted to a position of leadership)	0%	High	<ul style="list-style-type: none"> • Longitudinal survey
Team outcomes	0%	High	<ul style="list-style-type: none"> • Social network analysis • Q-sort methodology • Appreciative inquiry
Organizational bottom line (impact/value)	0%	High	<ul style="list-style-type: none"> • Return on investment (ROI)/Return on development investment (RODI)

are done in the form of multiple-choice or open-ended question exams, where students demonstrate how much they learned about effective leadership. Some also used situational cases for students to analyze and demonstrate that they understood what constituted effective leadership and could apply that knowledge to the situation they were addressing. Other programs used reflection assignments, where respondents made sense of their past or current leadership challenges using the course materials. Finally, some programs were more action-oriented in asking students to apply the course materials to a real-life problem (e.g., aiding a nonprofit organization's rise to power), but these were typically assessed using a reflection report.

About one quarter of our sample (23.33%) reported a conscious effort to independently evaluate their leader development efforts using concrete metrics that have been shown to be associated with effective leader development interventions. Most often, these approaches focused on subjective self-ratings of respondents (e.g., measuring improvements in their leadership identity). Other schools reported looking at improvements in pre- and post-360-degree feedback scores, as their students progressed through their cohort experiences spanning the program. However, when probed, none of those directors indicated that these 360-degree scores were actually used as criteria to assure learning. Instead, these methods were used for students to use in their own development, not the assessment of program effectiveness.

Only one school (i.e., 1.6%) reported using development centers, whereby the program assessed the individual's leadership capacities (e.g., through various leadership challenges) at the start and at the end of the program, tracking the evolution throughout. Finally, while mentioned as important, none of the center directors indicated assessment on longitudinal indicators of effectiveness, such as their leadership in future careers, follower development, or societal impact.

RQ2: What drives academics to (dis)engage from evidence-based LD?

In the first step toward answering the second research question, we considered the rationales that our respondents offered to explain what drives them to (dis)engage from an evidence-based leader development approach. When respondents explained their approach to EBLD, they offered a wide variety of *rationales* such as a lack of time or money to do proper evaluations (i.e., lack of internal resources), lack of knowledge of leader development science (i.e., lack of research base), and absence of external monitoring agencies to ensure the quality of LD programs (i.e., independent external monitoring). For an overview of all codes and exemplary quotes, please refer to Table 3.

In the second step of our analysis, we engaged in higher order coding of these initial codes by considering which codes cluster together, and in our coding of these clusters, we considered which *challenges* may drive a similar set of

Table 3. Reasons for Not Walking Our Evidence-Based Talk.

Rationale	Description	Exemplar Quote:
Overly Broad Definitions for What Constitutes Leadership and its Development		
Everything leadership	Inclusion of a variety of different interventions in LD programs under the nomenclature of leadership (i.e., good strategic thinking, business impact, or team building).	"And because leadership is the more sexy label, in comparison to management ... I think many business schools like to flock to that term. And also attracts more students. Students also think that they want to be a leader, not a manager."
Everyone leadership	Identification of many individuals and units as "leadership developers" without consideration or knowledge of the existing body of literature on leadership or leader development.	"None of us (social scientists) would ever pretend to be a physicist, like a subatomic particle physicist. If you go and talk to a subatomic particle physicist. They will have much less aversion to pontificate on leadership"
No-one leadership	Difficulties with identifying oneself as a leadership developer despite engaging in activities that are communicated as leader development.	"You asked me whether I identify as a leadership developer I don't identify as, like, leader development per se, I identify with developing people, and through developing them, making them better leaders."
Underdeveloped and Underappreciated Knowledge Base on Leader development		
Research base	Research base on leader development is judged not to be as well-developed (compared to leadership research) or what does exist is not equally valued.	"I know the research, but I don't know the pedagogy of leader development or not as much as I should."
Difficulties of research	Difficult to conduct and publish research on leader development (compared to leadership).	"What are the right outcome variables? If we are measuring leader development – what is the right measurement – motivation to improve? Set of behavior? Skills? Performance of the teams that they lead?"
Access to research	Little exposure to evidence-based research on leader development, as well as obstacles to or effort required to find it (compared to leadership)	"We weren't trained in pedagogy of leader development or with a manual of effective development interventions – we are thrown in the water and expected to swim."
Alternative Organizational Reasons Competing with Evidence-Based Practice		
Lack of support	The structure, operations, division of resources, leadership communication ... provided by schools do not allow for high-quality, evidence-based selection of programs nor evaluation of programs.	"Look we would like to be evidence-based but most of the post-degree programs that we run are run by administrators. We don't have the power or the resources – like time but also money- to engage in a rigorous evaluation."
Loss of power	A focus on finding out whether LDPs actually work might actually lead to a loss of power as clients start from the assumption that academics are evidence-based.	"If we start evaluating what does and what doesn't work a lot of us would lose their power. Our power in this organization is often determined by the assumption that we know what we doing, not as much the reality thereof."
Competing incentives	A business school environment offers competing incentives (e.g., the client-oriented nature of the business school) that do not always promote being evidence-based.	"The pressures to not be evidence-based are huge in client-dominated environments. For instance, an organization comes to you for a customized executive program, but it needs to be aligned with their "leadership framework," which is often a disaster from an EBM perspective. There is no option for you to change their whole framework, they will simply go somewhere else but you cannot afford to lose a major client."

(continued)

Table 3. (continued)

Rationale	Description	Exemplar Quote:
Lack of Quality of External Monitoring for Leader development Programs		
Institutional indifference	Questions about whether leader development is actually at the core of the service that business schools offer society.	"We have to state that we care about leader development, like any business school these days, but our main job is to create accredited professionals who know about business. Leadership is a nice to have but not a necessity."
Insufficient external incentives	Lack of external incentives (such as accreditation or ranking) that rely on evidence-base of LDPs.	"Honestly we rely mostly on rankings and take a look - those rankings care mostly about satisfaction. I haven't seen a school ranking based on leader development excellence."
Irrelevant accreditation	Level of standards required by accreditation bodies is insufficient to assess the level of evidence-base for LDPs.	"I have had several accreditation bodies ask for (indirect) proof. The question is being asked, it is only that they are not well trained themselves in scrutinizing the evidence, so we get away with indirect measures (like careers, salaries of alumni, student ratings)."

codes. These are summarized in Table 3 under the higher order codes highlighting the need for better or clearer: (1) definitions, (2) science, (3) governance, and (4) monitoring. We discuss these in more detail in the next section, referring back to the underlying rationales where appropriate.

In the third and final step of our analysis, we considered how the higher order key challenges are interlinked with each other, by considering past theory and research on behavioral integrity in organizations. In doing so, we identified that a *root cause* of our respondents' rationales relates to a lack of an identity as an EBLD. When revisiting our data, we found evidence of identity challenges for many of our respondents and we provide various examples of how these identity challenges play out for our respondents.

Overly Broad Definitions for What Constitutes Leadership and its Development

Leadership is commonly defined as a process of "*influencing and facilitating individual and collective efforts to accomplish shared objectives*" (Yukl, 2013, p. 66). Considering the romantic preference for anything labeled "leadership" (Kniffin et al., 2020), people typically include a lot of different interventions in their school under the nomenclature of leadership (i.e., good strategic thinking, business impact, or team building). As a result of this, the word "leadership" has become a container that serves as a symbol of anything that seems impactful but, ironically, that ambiguity makes it hard to determine the impact of those developmental efforts: "*Look, think about it – leader development is pretty (much) any side activity that we run, often not even in our own hands but in students' hands ... how can we ever hope to get a good view of that?*" This perspective is labeled as "everything leadership."

When everything is labeled as "leadership," the concept loses meaning and/or gets muddled, undermining our ability to provide quality development and our understanding of what leadership is and how it is measured.

Leadership and its development are typically viewed as a domain that cuts across many fields, often to such an extent that it is "owned" by everyone in the school (e.g., accounting, marketing, operations, and finance). As an example, one of our interviewees explained "*We had a large corporate sponsor who gave us a lot of money to study more effective leadership. Guess what, in no time everyone in the school became a leadership researcher.*" This perspective is labeled as "everyone leadership." The field of leadership is certainly cross-disciplinary but this suggests the term is being used too loosely, where some academics who do not really know the existing literature still call themselves leadership scholars or developers.

The above would suggest that we need to be very clear on what falls inside and outside of the academic curriculum in terms of what constitutes leader development. Without clear boundaries, anything can be considered as leader development, and anyone as a leader developer. Consider these two quotes from respondents: "*Look, the truth is that we want alumni who had a great experience in college and are willing to give back. Now you can be evidence-based all you want but great alumni are built through high satisfaction scores.*" or "*We do leader development because those experiential activities allow us to build more coherence and connections between people. It is not as much about developing individuals as facilitating to create connections between people.*"

If someone wants to build the cohort or alumni networks, those are fruitful efforts but there is a clear danger of calling these leader development activities. To be clear, we could

see cohort/alumni-building as an example of more collective leadership development (Day et al., 2014), but only when that is done with a clear intention to develop leaders. Unfortunately, the same respondents (cf. supra) argued that: *"We do these additional activities because it drives us up in the rankings, no more no less."*

In sum, the preceding arguments suggest the need for a much more precise definition of what constitutes leadership and leader development. Although different schools or academics may employ different definitions, each school or academic could still develop a clear definition of what leadership and its development means for them, and then be held accountable to that definition. In the absence of clear definitions and boundaries, leadership center directors can find themselves continually *"herding a thousand different cats all of which call themselves leadership developers."* At the same time, the leader development field should develop a more common understanding of what is leadership and its development, so that center directors have an agreed-upon standard to start from. We consider this issue next.

Underdeveloped and Underappreciated Knowledge Base on Leader Development

Some respondents also argued that the science around leader development is still in an early stage of development, such that it is hard to definitively know what does and does not work and under which conditions. Most notable here is the comparison between research on leadership and its development. Our interviewees stated that generally *"we know a lot more about effective leadership than we know about effective leader development."* Although research on leadership is not without its methodological and theoretical problems, a century of leadership research has demonstrated a fairly solid base captured in reviews (e.g., Lord et al., 2017) and handbooks of leadership (e.g., Yukl, 2013). Much less established is literature on leader development (Day & Dragoni, 2015; Lacerenza et al., 2017; Wallace et al., 2021), thus suggesting a limited "research base."

Unfortunately, not all respondents consider the difference between the science of leadership and leader development when considering whether they are evidence-based. Consider this quote: *"We are evidence-based. The concepts we talk about in our classes are derived from research so surely that makes us evidence-based."* This would suggest that the knowledge base around leader development that does exist (e.g., Day & Dragoni, 2015; Lacerenza et al., 2017) is not used. Yet, in response to RQ1, our data revealed that the majority of respondents rely on the science of leadership (i.e., the science of how to influence others; Yukl, 2012), not the science of leader development (i.e., expansion of the capacity of individuals to be effective leaders; Day and Dragoni, 2015). Although educating people

about leadership is a first step, it is not the same as developing them as better leaders, therefore a focus on the science of leadership (and not leader development) does not guarantee that LD programs are effective. In sum, while the science of leader development needs development, that does not fully explain why academics do not use the scientific base – with respondents equating leadership education with leader development.

Respondents highlighted that doing academic research on leader development is more difficult than doing research on leadership, which is a reason why leader development is relatively sparse, as well as the insufficient effort to rigorously evaluate LDPs. Indeed, as one interviewee noted, intervention research is hard to set up and execute. For example, to provide evidence of LD effectiveness, we would need to employ longitudinal methods as the effects of LD program may manifest longer term (due to internalizing and developing process or to the fact that it may take time for students to be in leadership positions). Moreover, to show the effectiveness of program (over other factors), an experimental intervention design is essential. Such intervention research however is often held to the highest standards of medical research (e.g., double-blind, placebo) that may be difficult to implement for organizational interventions. Our academic system typically rewards other types of research: *"Let's be honest – it is much easier to demonstrate that a leadership style is present and that it affects others than to go in with an intervention and show that you can change it, no matter that the latter might actually be the more important thing to know in practice."* This perspective is what we label as "difficulties of research." As the field of leader development continues to grow, we hope this will result in leader development having its own *"dedicated top journal outlet and academic conferences,"* such that publishing leader development research is more easily facilitated and rewarded.

As the research base continues to grow, our respondents highlighted the importance of accessibility. Indeed, while there is research available, that does not mean that this research is always easy to access (Judge, 2019). In a world where we find ourselves overloaded with information and changing complexities, it is often hard to get up-to-speed with what does (not) work as noted by one director: *"I don't have time to go through all the interventions out there to see what works and under which conditions."* This is labeled as "access to research."

In sum, the preceding suggests two challenges for those seeking to be more evidence-based in their LD programs. An underdeveloped base of knowledge regarding effective leader development, with the knowledge that does exist underappreciated and difficult to access and implement (compared to the science of leadership). Thus, posing significant challenges to those who wish to be more evidence-based in their leadership development programs. These

factors can also decrease the motivation to be more evidence-based and further undermine efforts to improve the quality of such programs. In this regard, Lewis (2015) pleaded for a shift from a descriptive science to an improvement science, namely shifting from the knowledge of a particular scientific discipline (i.e., leadership) to knowledge about the instruction of such scientific discipline (i.e., leader development), which can provide the evidence necessary to be more effective in developing leaders. Or as put by Kurt Lewin – “If you want to truly understand something, try to change it.” This underappreciation and underutilization of the leader development science is not just limited to program design and selection but also includes program evaluation. Considering our skills as researchers to set up adequate empirical tests, it is remarkable that LDP evaluation remains underdeveloped.

Alternative Organizational Reasons Competing with Evidence-Based Practice

As indicated at the outset of this article, top-ranked business schools increasingly espouse in their mission statements that they develop better leaders (Kniffin et al., 2020). However, this does not necessarily equate with being evidence-based in terms of leader development. Consider two of the more extreme and contrasting quotes below expressed by our respondents: *“We are in the business of knowledge creation and dissemination, not in the business of shaping individuals, leave that to religion and family. There is a danger of becoming cultish when you call yourself the school of whatever-leadership.”* and *“As academic institutes we have a role to play to shape the whole of the human being not just impart academic knowledge. This evidence-based, Tayloristic approach gets us away from this holistic thinking.”*

The first statement claims leader development does not serve the core purpose of the school, namely knowledge creation and dissemination. The second suggests that the purpose of a business school inherently goes beyond knowledge transfer to more holistic cultivation of human beings. Neither statement, however, suggests a strong drive toward being evidence-based. The lack of precision is not just there in the words of a mission, but often also in how it is enacted. Many educators find that the academic system does not allow for rigorous evaluation of teaching – even in academic institutes where faculty receive a generous amount of time and resources allocated for research: *“Look we would like to be evidence-based but most of the post-degree programs that we run are run by administrators. We don’t have the resources – like time but also money – to engage in a rigorous evaluation.”* This perspective is labeled as “lack of support.”

Ideally, demonstrating that what one teaches inside or outside the classroom actually “moves the needle” on leader development, would be a unique selling point for

business schools. Unfortunately, business schools are often not always set up in a way to really move the needle. As one interviewee explained – engaging in and revealing whether or not practices actually work may burst the bubble that we as academics always know what it is that we are doing: *“Imagine that we actually start to evaluate whether what we do works. The truth is that we likely find that a lot of what we intend actually has little effect. Best to stay ignorant and assume that we know what we are doing.”* This is an example of “loss of power” such that we lose power when we evaluate, and it does not work as intended. Indeed, respondents suggested that the incentive systems in an academic context do not always lead toward being more evidence-based: *“So this one year I decided to measure whether students had actually learned something. Long story short it was a disaster – 80% of the students failed the metric and the result was being chided by students and school heads alike.”* This perspective is what we label as “competing incentives.”

Despite taking pride in their academic roots, business school leaders may actually discourage being evidence-based in leader development programs for a variety of reasons. For instance, the client-oriented nature of a business school environment may advocate for good student and alumni satisfaction scores, but satisfaction may not always support development (Alliger et al., 1997) and short-term satisfaction may lead to long-term dissatisfaction when students experience that their training does not help them overcome the leadership challenges they ultimately face. To make sure that a school actually prioritizes evidence-based programs, there may also be a need for outside monitoring.

Lack of Quality External Monitoring for Leader Development Programs

Beyond internal misalignment between mission and practices, there seem to be few if any external monitoring systems to identify high-quality leader development programs. Although we have accrediting bodies in place, the quality of leader development is not always a core focus. Said one respondent: *“You know what I have never heard professional accreditation tell us – well you state you care about leader development but we don’t see the evidence for it. Honestly, if they don’t care why should we care?”* This perspective is labeled as “irrelevant accreditation.”

To some extent, this is surprising as one could imagine that being able to differentiate business schools in terms of how they develop leaders could be key to their ability to attract students and thus enhance their reputation. However, as one interviewee noted: *“Honestly we rely mostly on rankings and take a look – those rankings care mostly about satisfaction. I haven’t seen a school ranking based on evidence-based leader development. In fact, I haven’t seen a ranking of schools on leader development excellence.”*

To our knowledge, a high-quality ranking of LDP excellence for colleges and schools does not exist – even though it may be beneficial for schools, as evident from this comment by one of the respondents: *“Honestly I don’t know why we do not focus more on high quality leader development – most of our MBA and EMBA students indicate coming in that they were hoping to be developed as leaders. Seems like there is a clear market for it.”* This perspective is what we label as “insufficient external incentives.”

Interestingly, our respondents had mixed perspectives on the role of accreditations (*“They make the job of senior leaders an administrative nightmare.”*) and rankings (*“Rankings are inherently competitive and don’t always bring out the best in people.”*). At the same time, respondents acknowledged that rankings and accreditations are part of our world and they can help the consumer simplify a very complex decision-making process about which school could help them in their developmental journey. Respondents argued however that ranking and accreditation systems would benefit from more specificity, in that a general *“who is best?”* seems like an inaccurate reflection of reality where being good at one aspect (e.g., leader development) undoubtedly means less resources for other areas (e.g., scholarships). Thus, while accreditation may be beneficial, in order for it to be useful and advance EBLD, more work is required to develop the right type of accreditation and ranking.

Finally, respondents argued that current rankings and accreditation systems have room for improvement. In particular, the evidence base and developmental nature of rankings were questioned: *“To what extent are rankings based on accurate evidence that one school outcompetes another?”* and *“To what extent do accreditations actually pool for evidence of high-quality development versus an administrative, ticking-the-boxes exercise?”* This further links to their developmental value: Pushing schools to be clear and accurate about, for instance, whether they actually develop leaders should aid the school in its objective of improving their leader development efforts. However, organizations offering accreditations and rankings often have a self-reinforcing perspective to set these up in a general way, so that a broad constituent of “clients” want to be associated with their accreditation. The limits of this client orientation highlight the need for *“independent external monitoring”* (as noted by one respondent).

In sum, one last challenge identified here is that external monitoring specific to leader development excellence does not exist or that such monitoring is not always of the highest quality nor developmental. In other words, there is no formal external carrot or stick in terms of accreditation to motivate schools to prioritize evidence-based leader development over other priorities in the school. This is problematic because without a clear external incentive, in the face of limited resources, other priorities will take over, even though schools themselves set LD as one of their main priorities (Kniffin et al., 2020). Although the agenda for higher

quality leadership development can be pushed onto schools to some extent through accreditation, it is equally important to create an external pull from the external market (e.g., a ranking of schools on leader development that helps students in their school selection, and donors in targeting their giving).

Root Cause Analysis: Individual and Collective Identity of Evidence-Based Development

In the final stage of our data analysis, we considered what underpins the previous four challenges (definition, science, governance, and monitoring). Although these factors are unique to some extent, they are also interconnected. For instance, it is difficult to have external standards of “excellent leadership development” (challenge 4), if people do not agree on what leadership development entails (challenge 1) or if there is not ready access to a clear body of scientific knowledge to make that difference (challenge 2). Additionally, professional external standards and external metrics are necessary for schools to revisit their own structure to reward academics to become more evidence-based in their LD (challenge 3). And, of course, without the proper internal incentives within schools, academics will not be motivated to spend much time addressing challenges 1 and 2.

Considering the interconnection between these key challenges, we considered if there are *root causes* that could help address all of these challenges simultaneously. In reviewing the disconnect between academics promoting being evidence-based, but not fully living up to that ideal, we were struck by how similar the situation described above is to those described in the literature on behavioral integrity in an organizational context – the extent to which individuals and larger entities “walk their talk” (Argyris, 1990; Bromley & Powell, 2012; Effron et al., 2018; Kerr, 1987; Simons, 2002; Zohar, 2010). This literature highlights that not walking one’s talk is quite prevalent in an organizational context and that misalignment between words and deeds is the result of a complex interplay between micro- and macro-drivers (Effron et al., 2018). We consider this literature in more depth in an attempt to find a root cause that helps explain the rationales and key challenges identified earlier.

At the microlevel, a lack of BI is driven by individuals lacking self-awareness and self-regulation (Simons, 2002): BI requires a clear and authentically held identity (Leroy et al., 2012) as well as careful identity management to ensure that espousal and enactment remain aligned. As we explain in more detail below, without the clear identity of EBLD, faculty and administrators may still espouse evidence-based leadership development, but not be motivated to forego easier, pragmatic alternatives in lieu of the labor- and time-intensive path of EBLD. Additionally, at a more macro level, the literature on BI is clear that the onus is not just on the individual actor; there are also

many external factors that drive alignment between policy and practice: “rules and law, in areas such as accounting and auditing standards, consumer safety, labor regulations, or protection for the natural environment. But pressures also stem from “soft” laws, including numerous forms of standards, ratings, rankings, and the rights-based claims of social movements, as well as general social or professional norms.” (Bromley & Powell, 2012, p. 488). Organizational rewards, incentives, goals, resource allocations, and other organizational factors also influence whether the talk is walked. A key consideration within the BI literature is that organizations need to be careful when espousing aspirational identities (e.g., evidence-based leadership development) without fully considering competing pressures (Quinn & McGrath, 1985). A collective identity needs to be rooted in the culture of the organization (not just its strategy; Schein, 1990). Without such rooting, managers should not be surprised when the organization espouses A but employees ultimately do B (Kerr, 1978).

In sum, one key driver of people walking the talk mentioned by BI theory and research is that a clear and salient identity can drive espousal as well as enactment, individually and collectively endorsed. Applied to our specific setting, the identity of an EBLD, and whether it is individually held or collectively endorsed, may thus be a root cause of the aforementioned challenges facing evidenced-based leadership development.

We saw evidence for the importance of such an identity in our data. Consider this quote by one of our respondents in the key challenge of definitions (labeled as no-one leadership, Table 3): “Yes, I do run the leadership center here and sure I teach several of the core classes on leadership and to the outside world I tag my research as leadership, but I would never call myself a leadership researcher or developer. Leadership is just a word needed for the outside world.” Although actions demonstrate that this person teaches *leadership*, he or she has not internalized being a leadership developer (Deci & Ryan, 2000), and therefore avoids claiming such an identity (DeRue & Ashford, 2010). More broadly, we found that respondents adopted a wide variety of strategies (Petriglieri, 2011) to justify a disconnect between word and deed; including identity deletion (“I teach leadership but would never call myself a leadership developer.”), compartmentalization (“I am only a leadership developer when talking to corporate sponsors.”) and lowering it in hierarchy (“My first priority is happy students.”).

Beyond challenges with the leadership developer identity, we also noticed clear challenges with people adopting the idea of being an *evidence-based developer*. Consider the following quote: “I guess I’ve never thought about myself as evidence-based and I know that’s a weird thing to say. ... but I guess I am a full cycle academic: It’s not just that I worked to create it, but I worked to then teach in an honest way ... in the classroom and then I evaluate whether or not

what I’m doing is working. And then I adjust and so it’s as a cycle.” More broadly, we noticed that while individual academics are often focused on evidence in their own research specialty, that evidence-based thinking does not always extend to other spheres of influence (such as effective educational or developmental practices). Although all respondents are scholarly academics (AACSB, 2020), and being evidence-based is likely a core part of their professional identity, it is not necessarily extended to their identity as developers (Rousseau & McCarthy, 2007).

In addition to the importance of academics internalizing the identity of an EBLD, we found evidence of academics highlighting the need for a more collective identity of “evidence-based leader development.” Consider the following quote in the key challenge of governance: “I can shout about the importance of EBM [in my school], but when no one really cares about it, no one hears me shouting” (labeled as “institutional indifference” in Table 3). Or if the organization does not adopt and endorse the identity of being evidence-based in its LDPs, they are in danger of creating a disconnect between rhetoric and practice. Research-oriented schools that are set up to value research above all else, are at particular risk of being seen as hypocritical when their academic roots suggest being evidence-based but their practice suggests something different: “I would not claim that our programs are evidence-based. We will also avoid claims about “our LDP demonstrably works” to avoid legal claims and litigation.”

Not only is the identity of being evidence-based frequently absent in words or deeds, there is also confusion about what it means to be evidence-based. As one respondent noted: “being evidence-based is often used too loosely” so that people have lost sight of what it means to actually judge to what extent they are evidence-based in their teaching. As noted earlier, the evidence is not always clear-cut such that the extent to which someone is evidence-based requires a careful and nuanced assessment. Thus, different people can claim to be evidence-based but yet use quite different criteria, with varying levels of rigor, to support their claim. As one respondent noted: “It is very hard to make that difference visible if everyone claims the same thing and provides “statistics” to support that claim and the statistics for that claim from consultancy businesses look much nicer.” This suggests that ideally the identity of being evidence-based is not just individually owned but that is also collectively endorsed and understood in such a way that alleviates confusion over what it means.

Prior research suggests that identities can be a strong driver of behavior when they are also collectively endorsed (Ashforth et al., 2011; Ashforth & Schinoff, 2016; DeRue & Ashford, 2010). For instance, a collective understanding of what it means to be an EBLD would give academics a sense of pride and shared social norms to maintain that identity. For instance, other professions (e.g., medicine, psychotherapy)

have fought long and hard to achieve this collective status of being an evidence-based profession. Furthermore, when a shared identity finds itself institutionalized formally (e.g., leader developer as a certified profession), academics may find it easier to adopt and enact that identity, or make it more salient/higher in the hierarchy of their self-concept (Ramarajan, 2014).

The importance of these collective identities can extend well beyond the boundaries of an organization. Consider the following quote in the key challenge of monitoring: *“Don’t you think it’s strange – when we go to a doctor or a psychotherapist we want to make sure that these people are licensed practitioners. But when it comes to leadership development, we don’t care who teaches us what as long as we are entertained.”* A clear collective professional identity facilitated by external entities aids with tackling all four key challenges identified earlier. First, a clear professional certification that reinforces one’s identity can help to distinguish leadership development from other, similar professions (e.g., executive coaching standards set by ICF). Second, professional standards also have a solid scientific base to build on with codes of practice (e.g., moral code) to help guide behavior. Third, professional certification ensures that institutes can organize themselves around those certifications. Fourth, it is easier to monitor who follows the standards of professional certification and to what extent, thus providing incentives for business schools to be EBLD. In sum, a clearer individual and collective identity around being an evidence-based leadership developer could help tackle the key challenges identified herein. However, it is important to note that this assumes that the accrediting institutes rely on the best available evidence such that they are qualified in their certification.

Beyond the importance of understanding the role of identity in enhancing the use of evidence-based leadership development content and methods, focusing on EBLD identity (or lack thereof) and drawing on BI research can offer a novel contribution to the EBM literature. These findings suggest that being an EBLD does not result only from having the knowledge and skills (Rousseau & Gunia, 2016), but is also shaped by the individual’s perception of themselves as EBLD, or their identity. As identity has a significant role in shaping behavior (Festinger, 1957; Higgins, 1997; Lord & Hall, 2005), exploring its effects on adopting evidence-based practices can provide novel insight into the barriers for such behavior, as well potential avenues to address it. We elaborate on the implications of this next.

Discussion

Business schools have largely advocated that leadership and its development are central to their schools’ mission statements. Our overriding concern guiding this work is whether business schools are truly practicing what they

preach. Without agreed upon professional standards of quality, based on solid evidence on what does and does not work, the academic leader development industry risks becoming viewed as hypocritical to the extent there is a gap between what is espoused and what is enacted. This is unacceptable if we assume that effective leadership development plays an important role in generating the business leaders that the world needs.

Our analysis of the state of professional standards of leader development across a broad range of business schools does not suggest a “Wild West”² context where the frontier and territories are lawless, however, we have identified some clear challenges around the definition, science, governance, and monitoring of LDPs. Our analyses are not just descriptive in highlighting the state of affairs, but also offer some interesting micro (e.g., confusion around what is effective leader development) and macro (e.g., incentives that push developers away from being evidence-based) rationales into why such a lack of professional standards may exist in business schools. At the highest level of analysis, we identified the lack of a clear identity of being an EBLD, individually held and collectively endorsed, as an important roadblock to improving evidence-based leader development in business schools.

We defined an EBLD-identity as defining oneself as being evidence-based in *what* (i.e., content) and *how* (i.e., method) one develops leaders. This further implies being evidence-based in choosing content and methods based on the available evidence (i.e., *selection*), as well as evaluating whether chosen interventions work as intended (i.e., *evaluation*). We highlighted examples of low- and high-quality evidence-based thinking in both the selection and evaluation process, to help academics and business schools reflect on where they stand in their own EBLD-identity. Furthermore, we highlighted various identity strategies employed by respondents that may rationalize scoring relatively low on EBLD-competency while maintaining the image of being evidence-based overall. We hope that our overview of rationales will help academics better understand their own rationalizations and thus encourage them to take ownership over the matter and help them better align words and deeds; either by scoring higher on EBLD-actions or scoring lower on EBLD-attitudes (Festinger, 1957) – that is, either walk the talk or change the talk.

Additionally, we highlighted the importance of EBLD-identity as being collectively endorsed or held. When there is shared understanding amongst developers of what practices have more or less impact and, perhaps more importantly, a shared mindset of remaining critical of what does (not) work, humble and nuanced about one’s own efforts, an individual’s EBLD-identity likely further reduces discrepancies between espousal and enactment because it is collectively endorsed. Beyond that, creating a

collective identity (e.g., through a professional group or network) can provide a source for individuals to draw on as they develop their individual identities, Brewer and Gardner, 1996). Ideally, such collective endorsement does not start from an avoidance control- or prevention-perspective that highlights what individuals and institutes cannot do, but an approach- or promotion-perspective (Higgins, 2012) that emphasizes a shared identity of the added value of leader developers remaining curious about what really works (Ashforth & Mael, 1989; Tajfel & Turner, 1986). Therefore, perhaps what is needed less is a ranking or accreditation, but a collective movement intrinsically motivated by “getting better at leadership development collectively.”

Theoretical Implications and Avenues for Future Research

Our work makes several theoretical contributions to past work on EBM. First and foremost, our paper highlights the importance of an *EBLD-identity*. Prior work has primarily focused on identifying and developing the competency of EBM (Briner & Rousseau, 2011). Although this captures the ability to be evidence-based, it does not fully capture the motivation or opportunity to do so (Rousseau & Gunia, 2016). An identity would be better suited as a driver of the motivation (individual identity) or opportunity (collective identity) to engage in EBLD. For instance, imagine a credo (similar to a medical doctor’s oath to “do no harm”) that invites leader developers to a core set of principles or values that guide their practice. One statement offered by one respondent in such a credo could be: “*Developers avow to keep up to speed on the collective science on what works and does not work in terms of leader development, to give clients the best possible developmental experiences.*” The appeal of this statement lies in promoting EBLD as a clear identity that people can adopt that would help them to align words and deeds, especially in difficult or ambiguous situations.

Interestingly, this statement further indicates the adoption of an evidence-based identity is not just related to the academic endeavor of “knowing what works and what does not” or discovering “the truth.” Instead, a deeper passion toward an evidence-based identity comes from the desire to have an impact on society in a responsible way. As the example credo-statement above shows, the adoption of EBM is not for the sake of science, which would be mostly self-reinforcing (i.e., we believe in what we do), but is offered in service of making a meaningful and sustainable impact on the world. A better understanding of the different values associated with being evidence-based would help clarify people’s motivation toward or away from being evidence-based.

Understanding the situated importance of an EBLD-identity is also important for attempts to develop an EBLD-identity. Although past work has made great strides in developing the competencies to think in an evidence-based manner (Bartunek, 2011; Briner & Walshe, 2013; Erez & Grant, 2014; Giluk & Rynes-Weller, 2012; Pfeffer & Sutton, 2006; Wright et al., 2016; Wright et al., 2018), capturing the heads of the crowd may not mean the same as capturing their hearts. Ironically, the science on leader development could help point the way by switching from more instrumental to more transformative developmental exercises (Avolio et al., 2009; Avolio et al., 2010; Petriglieri et al., 2011; Petriglieri & Petriglieri, 2015). Transformative development is less concerned with skill development and focuses more on changing mindsets; changing the way people look at themselves and the world. Beyond encouraging more use of these and other methods, we advocate that those who engage in such developmental efforts adopt methods that have been studied systematically and thus best suited to guide participants to an evidence-based identity.

Future work should also try to capture more fully what exactly an identity of EBLD entails. Our work suggests that the identity of being evidence-based is domain-specific, such that one can be evidence-based in one’s own narrow research specialty, but it may not translate to the dissemination of that knowledge. Indeed, many respondents highlighted that they see themselves as evidence-based in their research efforts, but not in their teaching efforts (i.e., they do not know, nor do they apply the state-of-the-science in development science). This need not be a problem if espousal is aligned with enactment. Often a general evidence-based identity (e.g., at the school level) is assumed without specifying in which areas this applies. This overgeneralization is problematic in that outsiders see the person as saying A (e.g., I work at a university thus I care about being evidence-based) while doing B (e.g., I implement MBTI).

Finally, our paper also contributes to prior literature on leader development. In recent decades, important strides have been made in the leader development literature that leader development does not only work but that it shows considerable return on investment (e.g., Arvey et al., 2007; Zhang et al., 2009). These are great advances, but they yield few consequences if that knowledge is not picked up by academics (let alone practitioners) in their efforts to develop better leaders. For others to adopt their efforts, those in the leader development “profession” will need to take extra steps to go beyond additional intervention research to addressing bigger research questions that help to establish it as a legitimate science and professional practice. For instance, some common understanding of what leader development includes (and excludes) would help set a clearer scope, ideally in a way that is easily accessible for others to use. Furthermore, we hope that those in the

leader development science are the first adopters of the identity of an evidence-based leadership developer and will work together to collectively enforce and protect this identity.

Practical Implications

Beyond the theoretical implications of this work, we consider how our findings lead to more practical steps that can be taken by business schools and leadership centers to make LDPs more evidence-based. First, this work offers a general framework to think about and examine LDPs as evidence-based, in that it highlights the need to examine both the content and methods used in such programs, as well as examining the extent to which content and methods are both selected and evaluated in terms of their effects on participants' development as leaders. Therefore, this can be a starting point for those who wish to examine their LDPs and evaluate the extent to which they are evidence-based, as well as providing some information as to how to improve on these two aspects.

Additionally, taking a more system-level view, in Appendix B, we offer a series of reflection questions and corresponding schematics that addresses the most important challenges identified in our work into a step-by-step framework to critically reflect on whether one's school is evidence-based in its LD programs. Here we elaborate further on those factors that address the root cause of fostering the EBLD identity within academia.

First, those engaged in leader development do not always identify as evidence-based leadership developers, and so the first important step would be to address this issue and work to create a stronger identity in a way that would be appealing for those engaged in the work of leader development. Ideally, we can create a collective identity that leadership developers could derive their individual identity from (Ashforth et al., 2011), by developing EBLD as an independent field. This involves having dedicated publication outlets (academic as well as practitioner-oriented) geared toward EBLD. Alternatively, existing journals could push more toward developmental intervention studies to counterbalance a more dominant focus on descriptive (leadership) science. Additionally, there could be awards for evidence-based leader development programs or efforts to highlight schools or universities outstanding in their efforts toward leader development. Over time, these could be translated to existing accreditation or rankings, with the caveat that this does not take away from the intrinsic, developmental appeal of engaging in these self-reflections. Ideally, this extends beyond the academic community to include online or offline communities as well as professional associations dedicated to EBLD.

In anticipation of the widespread acceptance of the importance of a collective EBLD identity, there is a reality

that undermines academics from becoming more evidence-based despite the best intentions to do so (e.g., lack of time or resources to implement more rigorous evidence-based methods and assessment). Here we would like to highlight the positive stories we collected in our interview of the relatively simple, creative, and low investment strategies in which some directors made their programs more evidence-based. This involves thinking about data that are already being collected in a different way (e.g., administering 360-degree surveys multiple times throughout the program and examining individual progress on its dimensions), or other types of data that may be relatively easy to collect. For example, systematic efforts would be valuable to collect data on alumni's career trajectories post-graduation, such as how many years until the alumni advanced to a leadership position in their organization (or reached executive positions). Although there are likely to be a plethora of factors affecting promotion beyond leadership skills acquired at school, it can provide some evidence into the effectiveness of LDPs. Such metrics are relatively easy and cheap to collect and have the potential of being instrumental in demonstrating results in order to receive more resources, which will allow collecting more developmental metrics. Similarly, it requires substantial investment in terms of time and money to transform complete programs, making this quite a monumental challenge for most center and program directors. Yet, starting small can be a more successful strategy in many cases. It is easier to choose a specific program or class to update, create a circle of faculty allies with knowledge of evidence in this area, rigorously assess the specific component that has been modified, and then share this with other faculty in the business school. Having successful outcomes, or simply providing a demonstration that such change can be done, can encourage others to do the same. Interestingly, our respondents highlighted that the adoption of the identity of an EBLD is likely key in convincing people to take the first step as when you believe in the importance of this: "*You can't in good conscience not do more.*"

Limitations

As with any research, our study has limitations. A first clear limitation is the representativeness of the sample, as our respondents come from a specific set of business school (top 100 schools). Not all business schools have the same focus or resources as do top-tier research schools and thus some of our insights need to be contextualized, however, we propose that all schools could become more evidence-based in their LD programs, as many schools prioritize student development. Additionally, there are restrictions in terms of cross-cultural perspectives, as most of our sample was "Western," predominantly located in the US. This is problematic, in that views around why things are evidence-based may differ across cultural boundaries. For instance, prior research has shown that in Eastern cultures that

score high on power distance there may be greater trust in authority figures (Hofstede, 1997) and hence less distrust resulting from not walking one's talk (Effron et al., 2018; Friedman et al., 2018). Related to this is the fact that we only interviewed center directors, yet there are others in schools that are involved with decision-making and training of LDPs, who may have different perspectives. Future work should extend our findings to a larger and more diverse sample, likely using different methods (e.g., large-scale survey research), to look at the generalizability of our findings. One key consideration here is whether a different sample would lead us to expand on the key challenges and root causes that our paper has identified.

Addressing these challenges in academia first may be key to improving EBLD in the broader leadership development industry. Hannah et al. (2014) argue that what we teach students in an academic setting, often at the start of their career, has the tendency and potential to become normative later in one's career; that it becomes self-fulfilling. In this case, that would mean that if we could impose higher standards on evidence-based leadership development in a business school context, over time, we could expect those students to enforce similar standards on their own dealings with leadership development programs, whether it entails selecting programs for themselves or selecting them for their organization.

Conclusion

The academic leader development industry is in clear need of more professional standards of quality in order to establish, maintain, or enhance its credibility as a high-quality service provider. Our analysis of leader development in business school contexts reveals not only the state of the academic industry but also various reasons why many business schools may have found themselves out of compliance with their own stated missions: which we argue are centered around the absence of a clear professional identity, individually held and collectively endorsed, of an evidence-based leadership developer. This is important as academics, and the (business) schools they reside in, may stand to lose trust from not walking their academic, evidence-based talk, if not properly addressed in the future as markets for students become increasingly more competitive. Our results thus challenge academics to consider their identity as not just an evidence-based scholar of leadership science, but also as an evidence-based developer.

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Notes

1. The distinction between evidence-based content and method has discussed more broadly in education research (e.g., Ball, 2000) and is reflected in the distinction between declarative and procedural knowledge (e.g., Cooke et al., 2000).
2. Leadership development often seems to be the "Wild West" of the professional services sector (Beer et al., 2016; Sherman & Freas, 2004): There are little to no laws or rules of professional accreditation in place nor a sheriff to enforce agreed-upon standards of quality. Furthermore, any quack can promote a magic cure for what ails leaders and can call themselves a leadership developer, even if certain "potions" end up hurting clients.

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Author Biographies

Hannes Leroy as Academic Director of the Erasmus Center of Leadership, Hannes helps to oversee the quality of leadership development at different levels in Erasmus University (undergraduate, graduate, post-graduate, and executive education). Furthermore, as steward of the League of Leadership initiative he helps to oversee an international consortium of top business schools across the world with the mission of collectively enhancing quality standards of leadership development. Aligned with these efforts, Hannes has published numerous studies on leadership and its development in top journals, has taught a wide variety of leadership classes and is principal coordinator of various leadership development curricula.

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Bruce Avolio, Ph.D. is the Mark Pigott Chair in Business Strategic Thinking, Executive Director, Center For Leadership & Strategic Thinking, at the Michael G. Foster School Of Business, University Of Washington. Bruce has published 12 books and over 150 articles on leadership and related areas. In 2017, Bruce was recognized as being among the top 70 most highly cited researchers in the United States in Economics and Business, and among the top 3,000 across all sciences around the globe (Thompson Reuters). He was also listed this past year at the #18th spot on the all-time most highly cited industrial and organizational psychology researchers over the last 100 years. Finally, a recent Stanford University study published in the journal PLOS Biology, the authors reported on a sweeping analysis of citation data from 1996 to 2019 on the research of 6,880,389 scientists, who have published at least five papers in any of 22 major disciplines, ranging from biology to engineering to economics to management. The author's database listed the top 2% of scholars—more than 100,000 names in total. Based on this study, Dr. Avolio was in the top 0.06% of the most-cited scientific researchers overall, and #25 among the 36,319 researchers in the category of business & management. Bruce has consulted with hundreds of organizations around the globe in Asia, Africa, South America, Europe, Latin America and the Middle East, in the design and delivery of transformative leadership development systems. His current work focuses on how to design and implement gamulations (part game and simulation) to foster and accelerate leadership development and organizational transformation.

Henrik Bresman is an Associate Professor of Organisational Behaviour at INSEAD. He studied economics at the Stockholm School of Economics, philosophy and Japanese at Lund

University, Sweden, and financial management at Keio University, Japan. He received his PhD from the Massachusetts Institute of Technology. Professor Bresman is an expert on distributed leadership and high-performance teams. He is the co-author of the top-selling book *X-Teams: How to Build Teams that Lead, Innovate, and Succeed* (published by Harvard Business School Press), which examines how teams at all levels can take on strategic leadership roles and change the direction of their firms. It also documents how top management can unlock the talent of the organisation to create an infrastructure for innovation across their company. His research on leadership and teams in contexts of technological innovation, international post-acquisition integration, and strategic change draws on data from industries such as biotechnology, pharmaceuticals, aerospace, software development, and investment banking. His articles have appeared in peer-reviewed academic journals such as *Academy of Management Journal*, *Journal of International Business Studies*, *Journal of Management Studies*, *MIT Sloan Management Review*, and *Organization Science*. He has served on the editorial boards of *Academy of Management Journal*, *Academy of Management Review*, and *Organization Science*. His work has been profiled in many media outlets including *Time Magazine*, *The New York Times*, *The Wall Street Journal*, *Financial Times*, *Forbes*, and *The Economist*. Professor Bresman's work has been recognised with honours such as the *Journal of International Business Studies Decade Award* (winner), the *George R. Terry Book Award* (finalist), the *Academy of Management's William H. Newman Award* (winner), the *Academy of Management's Best Paper Award* (Organizational Development and Change Division), and the *Richard Beckhard Prize* for best article on organisational change published in the *MIT Sloan Management Review*. Professor Bresman's current teaching at INSEAD focuses on developing principled and effective leaders. He is directing the *Management Acceleration Programme*. His teaching at INSEAD has been awarded the *Dean's Commendation for Excellence in Executive Development Programmes (EDP) Teaching*, *Excellence in EDP Direction*, and *Excellence in MBA Teaching*. He has also been nominated for the *Best MBA Core Course Teacher* award.

Prior to entering academia, Professor Bresman worked in several roles as a manager, consultant, and entrepreneur. He co-founded a venture capital firm focused on early-stage technology businesses.

J. Stuart Bunderson Professor Bunderson is co-director of the Bauer Leadership Center and the George and Carol Bauer Professor of Organizational Ethics and Governance at the Olin Business School at Washington University in St. Louis. He is also an honorary professor with the faculty of economics and business at the University of Groningen in The Netherlands. He holds a Ph.D. degree in Strategic Management and Organization from the University of Minnesota and B.S. and M.S. degrees from Brigham Young University. His award-winning research on issues of leadership and meaningful work has been published in leading management journals. He has delivered courses and seminars throughout the world to executives from leading public and private companies. Before pursuing an academic career, Professor Bunderson worked in organization and management development at PepsiCo, Inc.

Ethan R. Burris Dr. Ethan Burris is a Professor of Management and the Chevron Centennial Fellow at the McCombs School of

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Johannes Claeys is assistant professor at IESEG business School, France where he is Academic Co-Director of the IESEG Leadership Center, after having been academic co-director of the executive MBA program. He has taught undergraduate, graduate and executive students across the globe. His research focuses on leader spirituality and the way leaders experience and transform vulnerability. He pursued his PhD at the University of Tilburg, but before his academic career, he was advisor at the Flemish board of Higher Education, developed and directed a central leadership program under the director-general of the VSKO (Vlaams Secretariaat Katholiek Onderwijs). He also co-founded a company that is specialized in leadership development in an outdoor setting, frequently asked by top business schools. Finally, being involved in politics, he served in several boards (social housing, special youth care, social employment agencies).

James R. Detert Jim Detert is the John L. Colley Professor of Business Administration in the Leadership and Organizational Behavior area at the University of Virginia's Darden Graduate School of Business Administration and a Professor of Public Policy at the Batten School of Leadership and Public Policy. Prior to joining UVA, he taught at Cornell University's Johnson School of Management and was the faculty director for the School's leadership initiative. Detert has written many teaching cases and other curriculum materials and designed leadership and ethics classes taught

to thousands of students of all ages around the world in degree and non-degree formats. He has received numerous awards for his teaching in both MBA and Executive MBA programs. Jim's research focuses on workplace courage, improvement-oriented voice (why people speak up or stay silent at work), ethical decision-making and behavior, and other leadership-related topics. This research, as well as his consulting experiences, has been conducted across a variety of global high-technology and service-oriented industries as well as public sector institutions, including K-12 education. His research has appeared in many outlets, including *Academy of Management Journal*, *Administrative Science Quarterly*, *Academy of Management Review*, *Journal of Applied Psychology*, *Organization Science*, *Personnel Psychology*, *Research in Organizational Behavior*, and *Journal of Business Ethics*. Detert's research has won several academic best paper awards and is regularly featured in various online and print media outlets. He is a frequent contributor to *Harvard Business Review*, and the author of the book *Choosing Courage: The Everyday Guide to Being Brave at Work*, published by Harvard Business Review Press. Jim received his M.A. in sociology and Ph.D. in organizational behavior from Harvard University. He also holds an MBA from the University of Minnesota and a BBA from the University of Wisconsin.

Lisa Dragoni Dr. Lisa Dragoni is an Associate Professor of Management in the School of Business at Wake Forest University (Ph.D., University of Maryland). Her area of interest is leadership and its development - an interest she pursues in her teaching and in partnerships with various organizations to create insights that are helpful to practicing managers, students and scholars. Results created from these partnerships have guided managerial decisions about how best to develop leadership in Dr. Dragoni's partner organizations. In addition, she has produced a number of leading peer-reviewed publications in applied organizational psychology and management and has been asked to present this work in a variety of domestic and international venues. Dr. Dragoni has taught undergraduate, graduate and executive students while at her previous institutions (University of Maryland, University of Iowa, Cornell University). Prior to her career in academia, Dr. Dragoni worked as an executive coach, trainer, and consultant and has worked with over 6000 employees, managers, and executives on various management issues.

Steffen R. Giessner is Professor of Organisational Behaviour and Change at the Rotterdam School of Management, Erasmus University (RSM). He holds an MSc in Psychology from the University of Kent at Canterbury, UK, and a PhD in Psychology from the Friedrich-Schiller-University Jena, Germany. His research is located at the intersection of organizational psychology and management. His primary research topics are employee support during organizational merger, follower's perceptions of leadership, antecedents of leader behavior, and non-verbal communication of power. He has authored and co-authored papers in the areas of organizational behavior, management, and psychology. His research received media coverage in outlets like the *New York Times*, *Financial Times*, *The Guardian*, *Harvard Business Review*, *Harvard Business Manager* and *Wall Street Journal*. His most recent book on *Leading with Presence* addresses how one can develop the non-verbal aspect of leadership impact.

Kevin M. Kniffin leads active streams of research that focus on Teamwork, Leadership (and Management), and Interdisciplinary. Kniffin has contributed original research to publications including *American Psychologist*, *Academy of Management Discoveries*, and *The Leadership Quarterly*. Kniffin's research to study interdisciplinarians has been funded by the National Science Foundation (NSF) and his work has been featured by popular outlets including *Harvard Business Review* and *The New York Times*. Kniffin won the Established Researcher Award in 2019 from the Institute for Research on Innovation & Science (IRIS) and is an Editorial Board Member for *Academy of Management Discoveries* (2021-2023).

In the classroom, Kniffin enjoys "meeting students where they are" by engaging students' experiences in the pursuit of studying evidence-based principles of individual and organizational behavior. Winner of the Innovative Teacher Award from the College of Agriculture and Life Sciences (CALS) in 2020, Kniffin employs an interdisciplinary approach to both Organizational Behavior (AEM 3245/6245) and Leadership and Management in Sports (AEM 3320/6325). Kniffin has presented "Ten Bottom-Line Lessons from the Big Leagues" as the University's Faculty Homecoming Speaker (2016) and speaks regularly for alumni, governmental, and business organizations.

Thomas Kolditz is the founding Director of the Ann and John Doerr Institute for New Leaders at Rice University. Prior to Rice, he taught as a Professor in the Practice of Leadership and Management and Director of the Leadership Development Program at the Yale School of Management. A retired Brigadier General, Tom led the Department of Behavioral Sciences and Leadership at West Point for 12 years. In that role, he was responsible for West Point's teaching, research, and outreach activities in Management, Leader Development Science, Psychology, and Sociology, and was titled Professor Emeritus after retirement. A highly experienced global leader, General Kolditz has more than 35 years in leadership roles on four continents. His career has focused on either leading organizations himself, or studying leadership and leadership policy across sectors. He served for two years as a leadership and human resources policy analyst in the Pentagon, a year as a concept developer in the Center for Army Leadership, and was the founding director of the West Point Leadership Center. He was instrumental in the design and formation of the Thayer Leader Development Group, and is the managing member of Saxon Castle LLC, a leader development consultancy. General Kolditz is a recipient of the Distinguished Service Medal, the Army's highest award for service. He has been named as a leadership Thought Leader by the Leader to Leader Institute and as a Top Leader Development Professional by Leadership Excellence. In 2017, he was honored with the prestigious Warren Bennis Award for Excellence in Leadership—an honor also bestowed on Doris Kearns Goodwin, Howard Schultz, Tom Peters, and Benazir Bhutto. In 2018, he was globally ranked #6 in Coaching by Global Gurus, an independent research and professional ranking organization. In 2019, he was among 8 global finalists in Coaching and Mentoring by Thinkers50, a UK management ranking organization, and selected as the #1 University Coach in the world in London in November 2019. In 2020, he has continued to be ranked in the global top 25 coaches

and in 2021, the #6 Start-up expert worldwide. Dr. Kolditz has published more than 75 books, book chapters, and articles across a diverse array of academic and leadership trade journals, including the *Proceedings of the National Academy of Sciences* and the *Proceedings of the World Economic Forum*. In 2006, he co-edited and was the lead author in a special issue of the *Leader to Leader* journal, winning the APEX Publishing Award for best magazine or journal in the United States. He developed the concept of in extremis leadership—an original crisis leadership model—while serving in the oil fields and palace cities in Iraq. His book on that topic, *In Extremis Leadership: Leading as if Your Life Depended On It*, is used in at least 8 service academies in the US, China, Japan, and Israel. His second book, *Leadership Reckoning: Can Higher Education Develop the Leaders We Need*, is driving a leader development reform movement in higher education in collaboration with the Carnegie Foundation for the Advancement of Teaching. He is an American Psychological Association Fellow and a member of the Academy of Management. Professor Kolditz has presented leadership content to more than 350 governmental, corporate, and social sector audiences worldwide. As a professor, he has led academic seminars or given lectures to students from Babson, Wellesley, and Olin Colleges, Duke University, Columbia University, Yale University, Yale CEO College, Rice University, Vanderbilt University, the University of Missouri, the Military Psychology Center of the Israel Defense Forces, Renmin University, Peking University, the Beijing International MBA program, Harvard Law School, Harvard's Center for Public Leadership, the World Economic Forum, seven national and international service academies and more than ten major metropolitan law enforcement, firefighting, and public service academies and assemblies, including the CIA, FBI, and DEA. Kolditz has appeared on Bloomberg TV, 60 Minutes Sports, ABC World News, ABC 20-20, Al Jazeera, MSNBC, CBS, NPR, Calgary Today, Morning Ireland, and interviews with reporters from the *New York Times*, the *Associated Press*, *Time*, *Discovery*, the *Atlanta Journal Constitution*, the *Washington Post*, *La Razon*, and more than a dozen national and international news agencies.

He holds a Bachelor's degree in Psychology and Sociology from Vanderbilt University, three Master's degrees, and PhD in Psychology from the University of Missouri.

Gianpiero Petriglieri is Associate Professor of Organisational Behaviour at INSEAD and an expert on leadership and learning in the workplace. He directs the Management Acceleration Programme, the school's flagship Executive Education programme for emerging leaders, and is the Academic Director of the INSEAD Initiative for Learning Innovation and Teaching Excellence. Gianpiero's award-winning research and teaching focus on what it means, and what it takes, to become a leader. He is particularly interested in the development of responsible leadership in the age of "nomadic professionalism," in which more and more people have deep bonds to work but loose affiliations to institutions, and authenticity and mobility have replaced loyalty and advancement as hallmarks of virtue and success.

Gianpiero's research has appeared in leading academic journals such as the *Administrative Science Quarterly*, *Academy of*

Management Annals, Academy of Management Journal, Academy of Management Learning & Education, Organization Studies and Organization Theory. He also writes essays regularly for the Harvard Business Review and Sloan Management Review. His work has been featured in a range of media including the BBC, Financial Times, The Economist, The Guardian, New York Times, Wall Street Journal, Washington Post, Le Figaro, El Pais, and he is listed among the 50 most influential management thinkers in the world by Thinkers50. Building on this research, Gianpiero has refined a unique approach to experiential learning that aims to accelerate the development of individual leaders as well as to strengthen those leader's bonds with communities within and beyond their organisations. Alongside the Management Acceleration Programme, he designs and directs customized leadership programmes for multinationals in a variety of industries. He also speaks widely on how to lead and learn "on the move" without losing one's roots.

A Medical Doctor and Psychiatrist by training, Gianpiero has worked as an executive coach, practiced as a psychotherapist, and served on the staff of group relations conferences in Europe and the United States. He has held Visiting Professor positions at the Harvard Business School and at the Copenhagen Business School. You can learn more about Gianpiero's work on his webpage, follow him on Twitter, or connect with him on LinkedIn.

Nathan C. Pettit Nate Pettit is an Associate Professor of Management and Organizations. He currently teaches the core course "Leadership in Organizations" in the full-time MBA program, having previously taught undergraduate and PhD students at Stern. He serves on the advisory council of the Leadership Development Program and is the faculty representative for the MBA student podcast, Stern Chats. Professor Pettit is also active in developing and delivering custom executive education short courses and seminars on leadership, culture, team dynamics, conflict, motivation, and group decision making. Professor Pettit's research focuses on status dynamics, competition, and cross-cultural psychology. His work has been published in multiple management and psychology journals as well as featured in a variety of media outlets. He has won numerous awards for his research and teaching, included recently being named to Poets and Quants "40 most outstanding MBA professors under 40," best paper awards at both the Academy of Management and INGroup conferences, and the Stern Distinguished Teaching Award. Prior to joining NYU Stern, Professor Pettit taught "Leading Teams" while completing his PhD at Cornell University.

Sim B. Sitkin is Duke University's Michael W. Krzyzewski University Professor of Leadership, Professor of Management and Public Policy; Faculty Director, Fuqua/Coach K Center on Leadership & Ethics; and Director of the Behavioral Science and Policy Center. Previously at Duke, he served as Area Head for the Management and Organizations Department and Faculty Director of Fuqua's Health Sector Management Program. He is Founding Partner and President of Delta Leadership, Inc. In addition to serving in a number of administrative leadership roles at Duke, Sim has also been Academic Director at Duke Corporate Education and on the

faculty of the University of Texas at Austin and the Free University of Amsterdam. He has been elected a Fellow of Academy of Management, International Network for Trust Research, Society for Organizational Behavior, the Society for Organizational Learning, and the Center for Evidence-based Management. Professor Sitkin's research focuses on leadership and control systems and their influence on how organizations and their members become more or less capable of change and innovation. He is widely known for his research on the effect of formal and informal organizational control systems and leadership on risk taking, accountability, trust, learning, M&A processes, and innovation. His research has appeared in such publications as Organization Science, Academy of Management Annals, Academy of Management Review, Academy of Management Journal, Administrative Science Quarterly, and Harvard Business Review. His most recent books are Organizational Control (2010), The Six Domains of Leadership (2016) and Routledge Companion to Trust (2017). He has served on a number of boards of directors (including Academy of Management, Society for Organizational Learning, Hope for the Warriors, and Center for the Public Domain) and academic advisory boards (Behavioural Insights Team, Center for Evidence-based Management, McKinsey Implementation Practice). He currently serves as Co-President of the Behavioral Science and Policy Association, Founding Editor of Behavioral Science and Policy, Consulting Editor of Science You Can Use, Advisory Board Member of the Journal of Trust Research. He previously served as editor of several leading academic journals as well as serving on numerous journal editorial boards. He has worked as a consultant and executive educator with many large and small corporations, non-profit and government organizations worldwide. Professor Sitkin received his PhD in organizational behavior from Stanford Business School, EdM in educational administration from Harvard Graduate School of Education, and BA in psychology from Clark University.

Niels Van Quaquebeke Dr. Niels Van Quaquebeke is Professor of Leadership and Organizational Behavior and Head of Department of Leadership and Management at the KLU. He is additionally affiliated (part-time) with the University of Exeter as a Distinguished Research Professor. He is recognised as one of the Top100 German speaking business scholars (in WirtschaftsWoche and in the under 40 category in the last two Handelsblatt rankings). A psychologist by training, he pursued his PhD at the University of Hamburg and as a visiting scholar at various business schools around the globe. In 2008, he received the ERIM top talent post-doc fellowship at the Rotterdam School of Management of the Erasmus University where he later also taught as an Assistant Professor. In his research, Van Quaquebeke focuses on the issue of leadership. Among others, he explores the communicative basis of successful leadership, the importance of values, ways of leading ethically, and the function of interpersonal respect. He is involved in the Research Institute on Leadership and Operations in Humanitarian Aid (RILOHA), which seeks to enhance the effectiveness of humanitarian aid operations via psychological insights, the Exeter Centre for Leadership, and the Erasmus Centre for Leadership Studies.

Van Quaquebeke currently serves as Senior Associate Editor for The Leadership Quarterly (LQ) and on the editorial boards of Organizational Behavior and Human Decision Processes (OBHDP) and the Journal of Occupational and Organizational Psychology (JOOP). He was awarded repeated scholarships by Studienstiftung des deutschen Volkes (German National Academic Foundation) as well as an award by the German government for the innovative approach of the RespectResearchGroup which he headed for ten years. He received KLU's best overall teaching award three times (2012, 2014, 2019). His recent research on "respectful inquiry" as a leadership tool received the biennial innovation award by the IO chapter of the German Psychological Society (DGPs). His work is frequently mentioned in the public media. Before turning academic, Van Quaquebeke has worked in various internal and external consultancy roles. Today he bridges the gap from science to practice with his spin-off *re|spic|ere*, as part of the teaching body within KLU's executive education, and by authoring a popular video-blended book on the "psychology of leadership".

Pisitta Vongswasdi Dr. Pisitta Vongswasdi obtained a Bachelor (BA)'s degree in Economics from Chulalongkorn University (Thailand), and later received a Master of Science (MSc)'s degree in Sociology from University of Oxford (UK). She then worked as a strategy analyst in Bangkok, and returned to the world of research by serving as a research associate in Organizational behavior at INSEAD business school based in Singapore. Before joining WHU, she received a PhD in Management at Rotterdam School of Management, Erasmus University (the Netherlands) in 2020. During her PhD, she was a visiting researcher at the University of Virginia Darden School of Business's Experiential Leadership Development Lab in the US. She now lives in Düsseldorf, Germany.

Appendix A – Interview Protocol

Step 1 – Welcome and Informed Consent

We welcomed respondents to the interview and laid out the procedure for interviewing them and the intentions of the interview. We ended the welcome with a direct question to ask respondents about informed consent toward this research endeavor.

Step 2 – Current Type and Quality Leadership Curricula

Before the interview, the researchers gathered as much information as possible on the leadership curricula offered at their school to help facilitate the conversation.

- Can you inform us about the curricula you use at your school to develop leaders?
 - What is the vision driving this curricula?
 - Is there a leadership model in place?
 - What are some of the high-impact practices included in the curriculum?
- How do you ensure that high-quality leader development takes place?
 - How do you select these programs?

- How do you evaluate the effectiveness of a course?
- Are there any other measures in place to ensure the quality of these programs?

Step 3 – Adaptation of Evidence-based Practice

Following the previous set of questions, we asked respondents about their reasons for (not) being evidence-based:

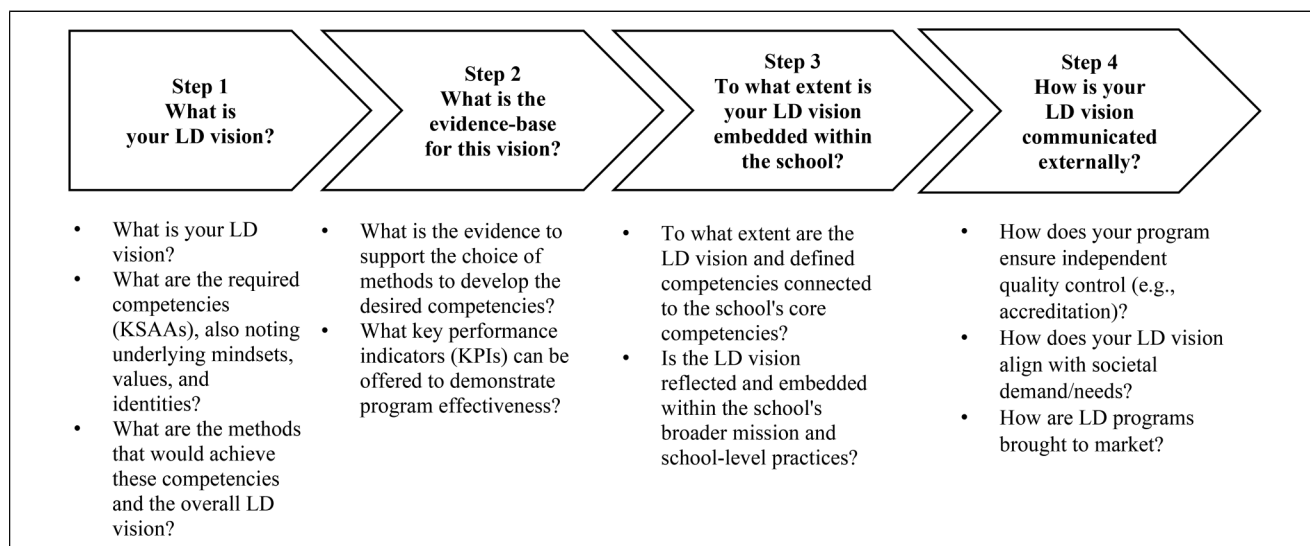
- What evidence do you have that your program works as espoused?
- What arguments do you have to support that your program is evidence-based?
- What are the reasons that your program does not live up to evidence-based standards?

Step 4 – Closing and Follow-up

We thanked respondents for their participation and promised that they would be able to see the final manuscript to make sure that they were not misquoted.

Appendix B – Hallmarks of Evidence-Based Leadership Development in a Business School.

Based on the insights in this paper, we developed a stepwise process to be used as a guide to those leaders responsible in a school (e.g., academic directors, deans, ...) who aim to implement a more evidence-based approach to LD programs. The proposed process begins from the core – the LD vision development (Step 1), unique to each school. In this step, responsible leaders should clearly define both the competencies required for effective leaders, as well as methods to be used to develop those competencies in leaders. Note that we interpret competencies here broadly, as an interaction of Knowledge, Skills, Attitude, and Attributes (KSAA) that determine leader behavior. This step is the foundation for the next steps. In Step 2, responsible leaders consider the evidence base that links the chosen methods to clearly defined KPIs that reflect the effective development of leadership competencies, noting that the development of such competencies may be a function of the development of mindsets, values, identities, etc. drawing on various sources such as academic evidence, programmatic research as well as evaluation of programs. In Step 3, the focus shifts outward to the school, examining the ways the LD vision aligns with the school's core competencies, as well as the school's own mission and enacted practices (for example, the extent to which faculty teaching in the program are selected and trained as leader developers). Finally, Step 4 is directed toward the external professional LD sphere (for instance by looking at the extent to which there is independent, external quality control). We provide more detailed guidelines on each step below.



Step I. Define Leadership Development Broadly and What it Means for You Specifically.

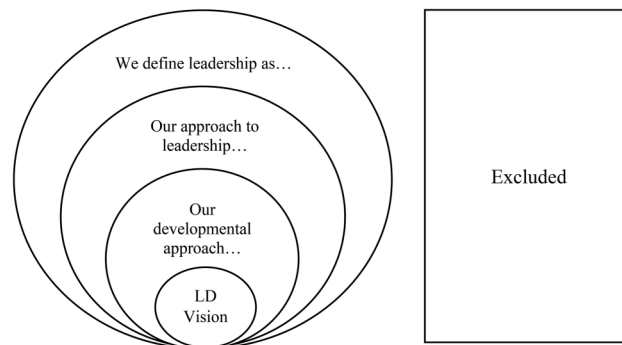
Guiding Questions:

- What is your working definition of leadership used in your school?
- What falls inside and outside of this scope? (e.g., managerial skills, professional skills, team building, interpersonal skills, personal development, critical thinking, ...)
- What is the vision (model, philosophy) around leadership in your school? Does your school have preference for a specific approach (e.g., value-based, ethical, servant, ...)?
 - What types of leadership are you including and excluding?
- What is the vision (pedagogic model or philosophy) on how to develop leadership?
 - What types of leadership development are you including and excluding?

Schematic Overview:

The figure below highlights a central need at this first step for identifying what activities in the business school are *included* and *excluded* from leadership development, clearly demarcating what activities fall outside of scope to foster a clear understanding of the

LD vision at the **school**. The figure further highlights that ideally the developmental approach is embedded in the chosen focus on leadership and the approach to leadership further embedded in the broader definition of leadership.



At the core of the above model (and as the end-product of the previous exercise) is a well-articulated leadership development vision. Ideally that vision is not just a clear statement, but it can be translated further into a matrix with clear competencies and teaching methods. We provide an example of what that might look like on the next page.

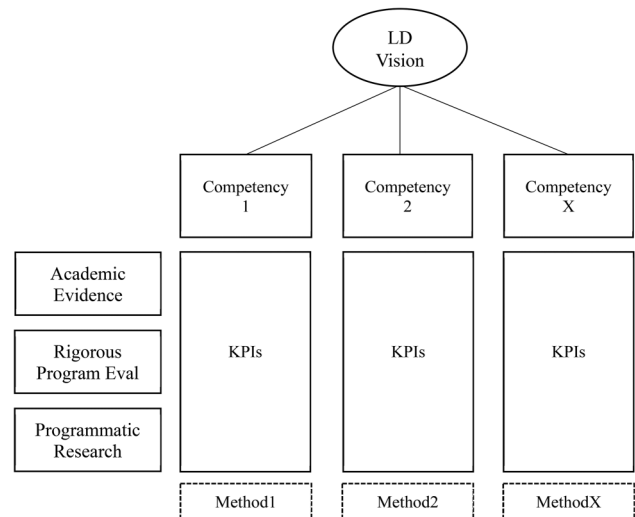
Exemplar LD Vision Matrix.

		Method 1 (general description) (specific activities)	Method 2 (general description) (specific activities)	Method 3 (general description) (specific activities)
Competency 1 (general description) (observable behaviors linked to competency, ranked by levels of proficiency)	Knowledge Skills Attitudes Attributes	<i>How does method 1 contribute to competency 1? (learning objectives)</i>	<i>How does method 2 contribute to competency 1? (learning objectives)</i>	<i>How does method 3 contribute to competency 1? (learning objectives)</i>
Competency 2 (general description) (observable behaviors linked to competency, ranked by levels of proficiency)	Knowledge Skills Attitudes Attributes	<i>How does method 1 contribute to competency 2? (learning objectives)</i>	<i>How does method 2 contribute to competency 2? (learning objectives)</i>	<i>How does method 3 contribute to competency 2? (learning objectives)</i>
Competency 3 (general description) (observable behaviors linked to competency, ranked by levels of proficiency)	Knowledge Skills Attitudes Attributes	<i>How does method 1 contribute to competency 3? (learning objectives)</i>	<i>How does method 2 contribute to competency 3? (learning objectives)</i>	<i>How does method 3 contribute to competency 3? (learning objectives)</i>

Step II. Search and Develop the Evidence to Support your View of Leadership.

Guiding Questions:

- Considering your vision on leadership and its development (Step 1), what are the KPIs (key performance indicators that can be assessed) that would demonstrate that your chosen method has led to the desired competency?
- What existing (academic) evidence is there to support that your approach on development generates the desired KPIs?
- How extensively are leadership programs evaluated on achieving these KPIs?
- To what extent do faculty in the school collect their own systematic, programmatic evidence to support their approach to leadership and its development?



Step III. Embed your Vision on Leadership Development in the School's Climate.

Guiding Questions:

Is your LD vision and mission (steps 1 and 2) also embedded into the broader school environment? Are they aligned with the school's vision and other efforts taking place?

- To what extent is your LD vision/mission an essential part of the school's vision/mission/values? Considering the espoused vision and mission (e.g., website, memos, ...) but also how that vision is enacted (e.g., symbols, related communication, ...).
- How are the policies and practices within the school aligned to accomplish your vision and mission on LD? (e.g., Who is responsible for the quality of leadership development programs in the school? What

Schematic Overview:

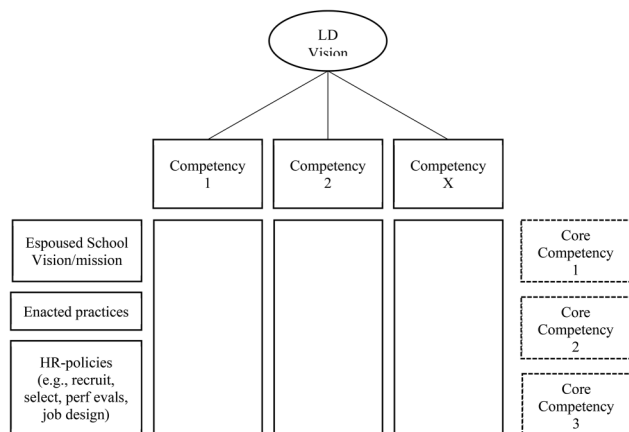
The figure below highlights a need for leadership programs at business schools to translate their vision on leadership and its development (Step 1) into clear KPIs. Ideally, schools can then document how their chosen approach is supported by prior academic evidence, school-specific evaluations of programs, and programmatic research by the school to further develop the academic body of knowledge. These will provide the evidence demonstrating the chosen methods (i.e., specific practices, exercises, or materials used in the LD program) would indeed develop the desired competencies, as measured by KPIs.

facilities are there for LD? What resources are allocated to LD?)

- To what extent do your faculty live the vision of leadership? Is the core HR system (e.g., selection, training and development, rewards, job design, ...) built around your core leadership competencies and around the identity of EBLD?

Schematic Overview:

The figure below highlights how the vision/mission on LD is ideally embedded in the school's overall vision/mission and the school's policies, practices, and systems. For instance, to what extent do the core competencies of the school as a whole overlap with those of the LD vision? An important example of that is whether the competencies of the leadership program overlap with the competencies of the school, and how they are enforced throughout. Of particular interest and importance here is the development of an evidence-based leader development identity among those who develop leaders at the school, with that identity supported and incentivized by the school.



Step IV. Develop a System that Incorporates External Evaluation and Legitimacy.

Guiding Questions:

- Based on the information developed in steps 1–3, develop the program's communication and marketing material (e.g., key leadership and leadership development philosophy, supportive structure in the school, supporting research from inside the school, unique

pedagogical tools) that helps to make your EB-approach to LD known – not only its vision/mission but also the evidence that it is truly lived within the school.

- Using this marketing material, have you considered stepping into a peer-assessed system on LD-quality that keeps standards high and demonstrates your efforts to the outside world? (e.g., award, ranking, accreditation, ...)
- How does your approach to LD address problems in organizations and society at large? To what specific markets and audiences do your program tailor? To what extent do these stakeholders help you develop the quality of your LD programs?

Schematic Overview:

Having a great LD program developed through steps 1–3 is not enough – you need to make sure that it is well-known to the outside world. Playing to external forces will ensure developmental feedback (e.g., through accreditation) but also will showcase your program to the outside world. In doing so, ideally, your approach to leadership development can be showcased on how it helps to address key business or societal problems or opportunities. Aligning your internal practices with external needs is important because it gives legitimacy to the value of your efforts.

